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John A. Ricker
Executive Director
Universal Service Support Programs

May 1, 2000

Magalie Roman Salas
Secretary
Federal Communications Commission
445 12th Street, S W
Room TW-A235
Washington, D. C. 20554

RECEIVED
MAY 01 2000
FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

RE: TRS Fund Administration
CC Docket No. 90-571

Dear Ms. Salas:

In accordance with 47 C.F.R. § 64.604 (c)(4)(iii)(H), enclosed are the original and four (4) copies of the National Exchange Carrier Association, Inc.'s Annual Submission of TRS Payment and Revenue Requirements.

Acknowledgment and date of receipt of this letter is requested. A duplicate copy has been provided for that purpose.

Sincerely,

John A. Ricker

Enclosures

cc: Charles Keller, Network Services Division, Common Carrier Bureau
Staci Pies, Network Services Division, Common Carrier Bureau
Debra Sabourin, Network Services Division, Common Carrier Bureau
Les Selzer, Network Services Division, Common Carrier Bureau
James Lande, Industry Analysis Division, Common Carrier Bureau
Karen Peltz-Strauss, Consumer Information Bureau
ITS

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of:)	
)	
Telecommunications Services for)	
Individuals with Hearing and)	CC Docket 90-571
Speech Disabilities, and the)	
Americans with Disabilities Act)	
of 1990)	

Interstate Telecommunications Relay Services Fund

Payment Formula and Fund Size Estimate

National Exchange
Carrier Association, Inc.
80 South Jefferson Road
Whippany, NJ 07981

May 1, 2000

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**Payment Formula and Fund Size Estimate
Interstate Telecommunications Relay Services (TRS) Fund
for July 2000 thru June 2001**

I. Introduction

The National Exchange Carrier Association, Inc. (NECA) submits the Telecommunications Relay Services (TRS) provider payment formulas and fund size estimate for the period July 2000 through June 2001, in accordance with section 64.604 of the Federal Communications Commission's (FCC or Commission) rules.¹ NECA is a not-for-profit corporation responsible under Subpart G of the Commission's Part 69 rules for administering interstate access charge pools for participating local exchange carriers (LECs) and the TRS Fund.²

¹ 47 C.F.R. 64.604 (c)(4)(iii)(H).

² See Telecommunications Relay Services, and the Americans with Disabilities Act of 1990 (CC Docket No. 90-571) Third Report and Order, July 20, 1993 (TRS III). TRS III modified and adopted certain rules regarding TRS interstate shared funding that were proposed in the Commission's Order on Reconsideration, Second Report and Order, and Further Notice of Proposed Rulemaking, 8 FCC Rcd 1802 (TRS II).

Upon approval by the Commission, beginning July 1, 2000, NECA will distribute funds to TRS providers based on the schedules filed herein.³ The proposed payment amounts are expected to remain in effect through June 30, 2001.

II. Interstate TRS Fund

The TRS Fund is designed to compensate eligible providers for the costs of furnishing interstate TRS.⁴ Fund distributions to providers are made on the basis of a payment formula initially computed by NECA in accordance with Commission rules and then approved or modified by the Commission. The 2000-2001 payment formula for traditional TRS is based on projected total monthly interstate minutes of use and projected costs for 2000 and 2001.⁵ NECA's formula development is shown in Section III, *infra*.

The Commission's shared-funding mechanism for interstate TRS ensures that the costs of meeting TRS obligations are borne equitably. The fund requires contributions from all interstate telecommunications common carriers, based on each carrier's percentage of end user interstate revenues obtained from the provision of certain interstate telecommunications services.⁶ The annual TRS funding period commences July 1 and ends June 30, with payments due monthly on the 26th of each month.⁷

³ The Commission adopted shared funding as the method for interstate cost recovery in TRS II, proposing at that time that NECA be named administrator of the interstate TRS Fund (TRS II at 2 and 27). TRS III designated NECA as administrator for a two-year period. In its fund administrator order, CC Docket No. 90-571, Memorandum Opinion and Order, June 29, 1995, 10 FCC Rcd 7223 (1995), the Commission extended NECA's term as administrator for four additional years until July 23, 1999. The Commission again extended NECA's term as administrator until July 25, 2003 in its Memorandum Opinion and Order, July 1, 1999, in the same docket.

⁴ Eligible providers are defined as (1) TRS facilities operated under contract with and/or by certified state TRS programs pursuant to Section 64.605; or (2) TRS facilities owned by or operated under contract with a common carrier providing interstate services pursuant to Section 64.604; or (3) interstate common carriers offering TRS pursuant to Section 64.604. 47 C.F.R. § 64.604(f).

⁵ The Commission defined payable (for purposes of interstate cost recovery) TRS minutes of use as minutes "for completed interstate TRS calls placed through the TRS center beginning after call set-up and concluding after the last message call unit". See 47 C.F.R. § 64.604 (c)(4)(iii)(E).

⁶ In its streamlined contributor reporting requirements order, CC Docket No. 98-171, Report and Order, July 14, 1999, the Commission adopted rules requiring every carrier providing interstate telecommunications services to contribute to the TRS Fund on the basis of its relative share of interstate end user revenues. These contributions are made by carriers offering interstate services including, but not limited to, cellular telephone and paging; mobile radio; operator services; personal communications service (PCS); access (including subscriber line charges); alternative access and special access; packet-switched; WATS; 800; 900; message telephone service; private line; telex; telegraph; video; satellite; intraLATA; international and resale services. See 47 C.F.R. § 64.604 (c)(4)(iii)(A).

⁷ Telecommunications service providers having required contribution levels of \$1,200 or less are required to submit a single annual payment by July 26th.

III. Cost and Formula Development

TRS providers continue to be a diverse group. Services are offered by large interstate interexchange carriers, large and small local exchange carriers, and for-profit organizations. Typically, TRS has been offered by common carriers under contracts to states, which may or may not have provided for interstate TRS prior to July 26, 1993 (the effective date for interstate TRS funding). Despite the variations in types and sizes of TRS operations, NECA has employed measures that bring consistency to the process of collecting and analyzing TRS data. These measures result in reliable estimates of the size of the interstate TRS Fund, and a payment formula that is a reasonably accurate reflection of average costs to provide interstate TRS nationwide.

TRS providers submitted to NECA certain cost and demand (minutes of use) data in response to a request mailed by NECA to all interstate TRS providers on May 28, 1999.⁸ TRS providers typically are not subject to the Commission's Part 32 rules (Uniform System of Accounts). To assure consistency among providers' reported data, NECA requested that cost data be submitted using functional accounting guidelines based on the relevant Part 32 accounts. NECA supplied TRS providers with the necessary account descriptions as a guide to reporting expense data.⁹

TRS III delayed the requirement to provide TRS service from coin telephones on a sent-paid basis until July 1995.¹⁰ Subsequently, the Commission extended the date for technical implementation of coin sent-paid calling capability. For an interim period beginning in August 1995, the Commission established requirements for providing coin sent-paid service through non-technical means.¹¹ Included in the data provided and the

⁸ A copy of NECA's data request is included with this filing as Appendix A.

⁹ In TRS III the Commission directed the administrator to "fashion a form . . . consistent with Parts 32 and 36 procedures . . . to meet the needs of TRS providers who would otherwise not be subject to Part 32 . . ." (TRS III at 13-14, ¶130). NECA's data request of May 28th supplied thorough instructions, including detailed descriptions of accounts that closely track Part 32 definitions. NECA's review process showed that TRS providers followed these instructions to the extent possible. NECA concludes, therefore, that this process resulted in a collection of TRS cost and demand data consistent with the Commission's rules.

¹⁰ Telecommunications Relay Services, and the Americans with Disabilities Act of 1990 (CC Docket No. 90-571), Order, 8 FCC Rcd 8385 (1993).

¹¹ Telecommunications Relay Services, and the Americans with Disabilities Act of 1990 (CC Docket No. 90-571) Memorandum Opinion and Order, 10 FCC Rcd 10927 (rel. August 25, 1995). See also Telecommunications Relay Services, and the Americans with Disabilities Act of 1990 (CC Docket No. 90-571) Order, 12 FCC Rcd 12196 (1997)(Common Carrier Bureau suspended enforcement of requiring TRS to be capable of handling coin sent-paid calls through technical means until August 26, 1998) and Order, DA 98-1595 (rel. August 10, 1998) (Common Carrier Bureau extended the suspension of the coin sent-paid requirement for one additional year until August 26, 1999.) Order, DA 99-1682 (rel. August 20, 1999) (Common Carrier Bureau continued the suspension until August 26, 2000.)

calculation of the 2000-2001 TRS provider compensation rate are estimated costs associated with this non-technical solution.

In the May 1999 data request, NECA requested cost and demand data on Speech to Speech (STS) and Video Relay Interpreting (VRI) to prepare for the future development of reimbursement rates for these services. NECA again requested data on these services on March 17, 2000, after the release on March 6th of the Commission's Report and Order and Further Notice of Proposed Rulemaking on TRS. The Report and Order required STS by March 1, 2001 and encouraged VRI by permitting the recovery of intrastate and interstate VRI calls from the interstate TRS Fund. In the March 17 request, NECA also gave providers the opportunity to update their July 1999 submissions to include additional expenses that could be incurred because of the higher standards mandated in the Report and Order.

From the resulting data submissions, NECA developed projections of total nationwide and interstate TRS and STS costs, average interstate TRS and STS costs per minute, interstate TRS and STS demand, and the total TRS and STS fund requirement for July 2000 through June 2001 and March 2001 through June 2001 respectively. NECA also developed projections of intrastate and interstate VRI costs, average VRI cost per minute, intrastate and interstate VRI demand and the VRI fund requirement for October 2000 through June 2001¹². Fund administration expenses and an allowance for uncollectibles and potential additional providers' costs for interstate Spanish TRS, 900 number minutes and improvements in other TRS standards were added to the result, producing the total projected interstate TRS and STS and intrastate and interstate VRI fund size. (Data development is described more fully below.)

Cost data reported by TRS providers consisted of TRS actual costs for 1998 and estimated costs for 1999, 2000 and 2001. NECA analysis found some disparities between levels of expenses within account categories. NECA investigated these when the disparity between similarly configured providers seemed unusual, or when expenses fell out of range with similar reported expenses in general. Providers were contacted to

¹² No specific date to begin the reimbursement of providers for VRI was set in the FCC's TRS Order, released March 6, 2000. The FCC directed the Fund Administrator and the Fund Advisory Council to develop cost recovery guidelines based on the TRS Order within six months of its publication in the Federal Register. At the time of this filing, the Order has not yet been published, however, October 1 is approximately six months from the release of the Order and it was decided to use that date for purposes of projecting a fund requirement.

resolve questions of data accuracy, potential errors of omission, and other exceptions. Discrepancies were resolved before the data was used.

The STS and VRI cost data reported by the providers showed significant differences from the cost characteristics of traditional TRS services. NECA believes that the differences warrant a separate rate structure for each, subject to approval by the FCC. The development of the VRI and STS reimbursement rates and funding requirements took into account the difference in the funding periods between these two features and traditional TRS.

Since many TRS providers are not subject to the Commission's separations rules, they do not perform studies to allocate costs (and thus develop interstate costs) between the intrastate and interstate jurisdictions. In TRS III, the Commission observed that its Part 36 separations' rules prescribe "minutes of use" as the allocator for operator services (the telecommunications function most closely approximating the principle function of TRS).¹³

NECA believes that minutes of use continue to be a practical and logical cost allocator for determining interstate TRS costs. Once the relationship of a TRS center's interstate minutes to its total minutes (interstate factor) is known, a usage-based factor may be applied to total TRS center costs to determine the interstate TRS center costs. This provides a reasonable and practical simulation of Part 36 separations procedures.¹⁴ Demand data reported by TRS providers consisted of TRS actual annual demand for 1998 and estimated annual demand for 1999, 2000 and 2001. The data included interstate and international usage. Minutes of use associated with calls placed to toll free numbers (i.e., 800/888), and 900 numbers are also included in the data projections.¹⁵ TRS providers have informed NECA that they are unable to identify the jurisdiction of calls placed to toll free numbers, because the calling party is not billed for these calls. As a result, providers must estimate the interstate usage associated with these messages.

¹³ TRS III at 13.

¹⁴ The costs of providing interstate TRS do not vary significantly from the costs of providing intrastate TRS. The service provided (i.e., transliteration of TTY text to speech and vice versa) is essentially the same, regardless of whether a call is made across the street or across the nation.

¹⁵ For most TRS providers, the data submitted for the 1996 filing represented their initial reporting of toll free minutes.

Recognizing that some portion of calls placed to these toll free numbers is interstate in nature and eligible for reimbursement from the interstate Fund, NECA sought guidance in establishing a methodology for all providers to use to determine their interstate toll free minutes from the Interstate TRS Advisory Council at its September 1996 meeting.

The Advisory Council recommended that, for the 1996 and future filings, NECA develop a factor for the TRS centers based on the relationship of interstate and international billed minutes to interstate, international, and intrastate toll minutes that are billed to the calling party. Based on this methodology, NECA developed a factor of 60 percent interstate to be applied to total toll free minutes for July 2000 through June 2001.¹⁶ This surrogate will be used by all TRS providers to report their interstate toll free minutes to the fund for compensation.¹⁷ The interstate and total minutes of use included herein reflect this methodology.¹⁸

Since TRS providers have the same problem of being unable to identify the jurisdiction of calls placed to 900 numbers, NECA has used the same surrogate in estimating interstate usage associated with these messages. TRS providers should use the factor of 60 percent interstate to report their 900 number call minutes to the fund for compensation.

A TRS cost per minute of use for each center was calculated as follows: projected total 2000 TRS costs were divided by projected total 2000 TRS minutes, and projected total 2001 TRS costs were divided by projected total 2001 TRS minutes. Exhibits 1A and 1B display these calculations. The resulting individual center cost per minute for 2000 and 2001 was multiplied by that center's estimated 2000 and 2001

¹⁶ As was the case with the 1998 Submission, this factor was developed using the data for large providers accounting for approximately two-thirds of the minutes processed by all TRS centers. The resulting factor is a reduction of 4%; the factor used in the 1998 submission was 64%.

¹⁷ This factor will be effective for the reporting of July 2000 – June 2001 minutes.

¹⁸ On August 28, 1997, subsequent to the collection of data from the TRS providers, the Florida Public Service Commission filed a Petition for Relief (Florida Petition) requesting the Commission to direct NECA to include in this filing projections of interstate toll-free minutes for prior periods dating back to June 1992. In a Public Notice, released September 5, 1997, the Commission sought comment on the Florida Petition. As NECA explained in its Comments filed on September 19, 1997, even if the Commission were to require the retroactive compensation requested by the Florida PSC, insufficient time was available for NECA to collect the requested data from the TRS providers and include it in the instant submission. Hence, the projections for 2000-2001 do not include any interstate toll free minutes or corresponding funding requirements for prior periods.

interstate minutes (including international minutes and the interstate allocation of toll free and 900 number minutes) to produce interstate costs by TRS center for each year.

Individual center interstate costs (calculated in the manner described above) were summed, as were individual demand projections. Total interstate costs for all centers were then divided by total interstate minutes to determine the national average cost per minute of use for 2000 and for 2001 respectively. Because the fund year now consists of the last six months of one year and the first six months of the following year, a national average cost per minute of use covering this twelve-month period had to be developed. Interstate cost and demand totals for 2000 and for 2001 were summed and then divided by two to obtain an average of the two years. Then, the average interstate costs were divided by the average interstate minutes to determine the cost per minute for July 2000 through June 2001. Exhibit 1C displays the formula and national average cost per minute, using the aggregate data assembled by NECA.¹⁹

The average interstate TRS payment formula, based on demand and revenue requirement projections for July 2000 through June 2001, as calculated by NECA, is proposed to be \$1.282 per interstate minute of use, as compared to the present rate of \$1.179. Nationwide interstate demand for traditional TRS for the period July 2000 through June 2001 is projected to be 40.3 million minutes. The interstate TRS revenue requirement for that period is projected to be \$ 51.7 million, based on the application of the nationwide average rate to total interstate annual demand.

For STS, the average payment formula is proposed to be \$4.263 with projected volumes of 386 thousand minutes, for the four-month funding period of March 1, 2001 through June 30, 2001. The interstate STS revenue requirement is projected to be \$595 thousand for the period. The average payment formula for VRI is proposed to be \$5.143; projected volumes are 1.1 million intrastate and interstate minutes for the nine-month funding period of October 1, 2000 through June 30, 2001. The VRI revenue requirement is \$5.6 million.

Because few providers furnished data on STS and VRI, very few have experience with either service, and the cost and/or demand characteristics differed significantly between the providers who did supply information, NECA chose not to use

¹⁹ Exhibit 2 details actual fund performance and future performance projections based on actual performance.

the low cost provider's data in developing either the STS or the VRI average cost per minute. NECA made this decision based on the experience it has developed in administering the TRS Fund since 1993. NECA also recognized the FCC's desire to quickly give all consumers who can access it, the benefit of video relay service. If the initial reimbursement rate were too low, providers would not be encouraged to begin offering VRI. It must also be recognized that not all of the VRI costs reported to NECA take into account the VRI service levels required in the Report and Order on TRS, service levels that could substantially increase VRI costs.

NECA administrative expenses are estimated to be approximately \$403 thousand for the July 2000 – June 2001 funding period. All NECA expenses associated with TRS are accounted for on a "keep-cost" basis and charged only to the TRS Fund.²⁰ (NECA's annual expenses, summarized monthly, incurred for operation of the TRS Fund for the period from August 1998 through December 1999 are included at Exhibit 3.)²¹ NECA's projection of interest on invested TRS funds for the July 2000 – June 2001 period is \$1.3 million.

For July 2000 through June 2001, the forecast of total minutes declined from the 1999 projection by 7.3 percent while total costs increased less than 1 percent. The proposed July 2000 – June 2001 average payment formula reflects an increase of approximately 8.7 percent over the 1999 per minute compensation level.

Between January 1999 and June 2000, significant churn will have occurred in the TRS marketplace. A new state provider and an interstate only provider entered the market and an existing provider exited the business. Centers in five states will have closed, in some cases to be replaced by another center in the same state; and seven states will have changed their relay providers. According to the provider data aggregated by NECA, total cost per minute increased in 18 centers and decreased in 10 for 2000. Three

²⁰ NECA keeps account of its expenses using a Commission-approved Cost Allocation Manual (CAM). Direct and indirect TRS expenses incurred by NECA are separately identified according to CAM procedures. Interest Income associated with TRS is also separately identified. NECA's TRS expenses will be recovered only from the TRS Fund, and before TRS funds are disbursed. NECA has filed CAM revisions with the Commission to reflect TRS cost allocation procedures. See 47 C.F.R. § 64.604(c)(4)(iii)(H).

²¹ NECA's administrative expenses incurred during its fourth year of operation as administrator (i.e., July 1998 through June 1999) were approximately 8 percent below the budgeted level. Included in the administrative expenses were some \$20,000 associated with the required audit of NECA's TRS operation performed by an external audit firm. NECA's administrative expense projection for the 2000-2001 fund includes projected expenses associated with this external audit requirement.

new centers reflected higher costs than the centers they replaced. In 2001, 25 centers reflected an increase in total cost per minute, 3 showed a decrease and 3 remained the same. On the demand side, the number of centers projecting increases in minutes and those projecting decreases is about the same.

Although NECA collects TRS providers' minute forecasts for the following year and that forecast is used to develop the rate calculation, NECA uses actual historical growth data to estimate the size of the interstate TRS Fund. NECA assumes that the historical growth rate is a more accurate forecast of 2000 - 2001 and has used .73 percent growth per month for the 2000-2001 forecast.

As detailed at Exhibit 4, the TRS Fund size including STS and VRI, NECA TRS administrative expenses and the allowance for uncollectibles and the potential additional providers' costs for interstate Spanish TRS, 900 number minutes and improvements in other TRS standards, is projected to be \$62.1 million for the July 2000 through June 2001 funding period. A \$7 million fund balance is anticipated for the current period; NECA proposes to use half of the balance to reduce the fund requirement. The total funding requirement for July 2000 through June 2001 is projected to be \$58.6 million.

To calculate the contribution factor for the TRS Fund, NECA used the carriers' 1999 interstate and international end user revenues reported on the FCC Form 499-A on April 1, 2000 and provided to us by the Data Collection Agent. The contribution requirement of \$58.6 million was divided by the end user revenues of \$80,537,794,969 to arrive at .00073. Contribution factor development is also detailed in Exhibit 4.

NECA will continue to carefully monitor the demand for the various TRS services for which the Fund is responsible for reimbursement, and keep the TRS Advisory Council and the Commission informed of actual reported demand levels as compared to forecasts.

IV. Payment Amount Effective Period and Filing Schedule

The payment formulas that NECA files herein are proposed to become effective on July 1, 2000 for traditional TRS, October 1, 2000 for VRI and March 1, 2001 for STS and interstate Spanish. Interstate Spanish minutes will be reimbursed at the traditional TRS reimbursement rate. The payment formulas will remain in effect through

June 30, 2001. Exhibit 5 contains the schedule for monthly submission of minutes to NECA, and the disbursement of payment for those minutes.

V. Program Administration

A. Advisory Council Report

In January 1994, in compliance with section 64.604 of the Commission's rules, NECA formed an interstate TRS Advisory Council to advise it on interstate TRS cost recovery matters.²² The advisory council includes non-paid volunteers from the hearing and speech disability community, TRS users (voice and text telephone), state regulators and relay administrators, interstate service providers, and TRS providers. Appendix B, Exhibit 1 contains a listing of current Advisory Council members. In a Memorandum and Order released July 1, 1999, the FCC authorized the addition of a position in the hearing and speech disability community category for a representative from the speech disability community. This representative joined the Council in November 1999, increasing the membership to thirteen.

In 1999, the Advisory Council held meetings in February and September. At the February 25 meeting, the Council heard a report on the Commission's December 2, 1998 Order approving NECA's proposed TRS provider payment formula for 1999.²³ The Council's Reporting Format Sub-Committee met in April 1999 to consider improvements to the TRS Provider Center Data Request. The September 24 meeting focused on the changes to the interstate TRS Fund caused by the July 14, 1999 FCC Order streamlining contributor revenue reporting requirements.

At the Council's April 25 – 26, 2000 meeting, NECA staff presented the proposed provider reimbursement rates and the fund size requirement for TRS, STS and VRI and the carrier contribution factor to be filed on May 1, 2000 for the funding and reimbursement period of July 1, 2000 to June 30, 2001. The Council approved the filing.

Appendix B, Exhibit 2 contains meeting minutes for the August and September 1998 and the February and September 1999 meetings.

²² 47 C.F.R. § 64.604(c)(4)(iii)(H).

²³ Telecommunications Relay Services, and the Americans with Disabilities Act of 1990, CC Docket No. 90-571, 12 FCC Rcd 22046 (1997)

B. Audit Report

NECA has, to date, conducted 15 audits of TRS providers, including the three largest. Four additional audits of TRS providers' operations are being scheduled for third quarter 2000.

On December 2, 1998 and 1999, NECA submitted copies of the financial statements of the TRS Fund for the fourth and fifth years of operation, together with reports from an independent certified accounting firm in accordance with sections 64.604 (c)(4)(iii) (D) and (H) of the Commission's rules.²⁴

The audit of the financial statements for the sixth year of TRS fund operation will commence mid-September 2000. NECA anticipates submission of audited financial statements to the Commission on December 2, 2000.

VI. Exhibits

This section contains the exhibits referenced previously in this filing.

Exhibit:

1A Displays calculations of TRS cost per minute of use for each center and projected interstate TRS costs by center for 2000 using the aggregate data assembled by NECA.

1B Displays calculations of TRS cost per minute of use for each center and projected interstate TRS costs by center for 2001 using the aggregate data assembled by NECA.

1C Displays calculations of the payment formula and interstate TRS national average rate, using the aggregate data assembled by NECA, for July 2000 through June 2001.

1D Displays calculations of Speech to Speech (STS) cost per minute of use for each center and projected interstate STS costs by center, and calculations of the national interstate average rate for March 2001 through June 2001 using the aggregate data assembled by NECA

²⁴ 47 C.F.R. §§ 64.604 (c)(4)(iii)(D) and (H).

1E Displays calculations of Video Relay Interpreting (VRI) cost per minute of use for each center and projected VRI costs by center, and calculations of the national average rate for October 2000 through June 2001 using the aggregate data assembled by NECA.

2 Displays actual Fund performance and projections for the funding period April 26, 1994 through June 2001. Each annual period for funding includes twelve monthly increments. Beginning in 2000, the period changes from April through the following March to July through the following June.

3 Displays month by month expenses incurred by NECA to administer the TRS Fund.

4 Displays total TRS, STS and VRI funding requirements for the period July 2000 through June 2001.

5 Contains the providers' schedule for reporting interstate TRS, interstate STS and intrastate and interstate minutes of use to NECA and the schedule for disbursing associated payments for July 2000 through June 2001. Reporting of VRI minutes should begin with the October 2000 data month; STS reporting should begin with March 2001 data month.

TRS Provider 2000 - 2001 Rate Calculation

Projected Costs and Minutes for 2000

Center ID	A Total Minutes Excluding General Assistance	B Total Costs \$\$\$	C Cost/Minute \$\$\$ (B/A)	D Interstate Conversation Minutes	E Interstate Costs \$\$\$ (CxD)
1	9,186,520	10,892,794	1.185737	1,617,906	1,918,411
2	17,953,294	18,645,600	1.038562	3,163,487	3,285,476
3	5,271,089	7,509,034	1.424570	1,144,875	1,630,954
4	7,955,423	8,431,717	1.059870	1,241,571	1,315,904
5	8,192,260	11,393,820	1.390803	1,546,246	2,150,524
6	1,722,095	1,870,641	1.086259	321,152	348,854
7	12,334,650	11,606,646	0.940979	2,132,330	2,006,478
8	13,524,352	14,515,802	1.073309	2,193,633	2,354,445
9	6,374,856	7,409,146	1.162245	938,613	1,090,898
10	11,764,499	11,477,780	0.975628	1,825,087	1,780,607
11	8,037,213	8,728,820	1.086051	1,167,874	1,268,371
12	4,160,881	5,738,991	1.379273	668,127	921,529
13	1,518,000	2,227,378	1.467311	337,190	494,762
14	2,528,759	4,656,486	1.841412	408,133	751,540
15	4,509,319	13,045,122	2.892925	638,928	1,848,370
16	539,404	1,586,907	2.941964	64,338	189,281
17	1,009,447	656,421	0.650278	45,768	29,762
18	4,706,713	8,426,467	1.790308	881,693	1,578,503
19	5,571,920	8,718,215	1.564670	5,385,552	8,426,611
20	22,175,769	16,177,550	0.729515	3,448,464	2,515,705
21	356,768	673,172	1.886862	61,035	115,165
22	2,614,010	3,744,146	1.432338	352,617	505,067
23	1,114,618	1,507,602	1.352573	164,676	222,736
24	1,196,000	2,126,000	1.777592	292,600	520,123
25	437,000	1,154,000	2.640732	107,400	283,615
26	14,409,000	13,318,000	0.924283	3,529,400	3,262,166
27	1,651,000	2,598,000	1.573592	404,000	635,731
28	1,550,000	2,396,000	1.545806	379,200	586,170
29	6,637,000	8,709,000	1.312189	1,625,600	2,133,095
30	947,000	1,860,000	1.964097	232,000	455,671
31	4,868,000	8,388,000	1.723090	1,192,000	2,053,923
Totals	184,816,859	220,189,257		37,511,495	46,680,445
					1.244430

Average Cost per Interstate Minute = Total Interstate Costs/Total Interstate Conversation Minutes

Average Cost per Interstate Minute for 2000 =

\$1.244

**TRS Provider 2000 - 2001 Rate Calculation
Projected Costs and Minutes for 2001**

Center ID	A Total Minutes Excluding General Assistance	B Total Costs \$\$\$	C Cost/Minute \$\$\$ (B/A)	D Interstate Conversation Minutes	E Interstate Costs \$\$\$ (CxD)
1	4,160,881	6,463,187	1.553322	668,127	1,037,816
2	1,518,000	2,386,032	1.571826	337,190	530,004
3	2,528,759	4,839,365	1.913731	408,133	781,057
4	4,641,398	13,367,519	2.880063	677,141	1,950,209
5	555,586	1,665,892	2.998441	66,269	198,704
6	1,019,542	662,986	0.650278	46,226	30,060
7	4,847,179	8,670,304	1.788732	907,702	1,623,636
8	6,637,600	11,358,281	1.711203	6,422,560	10,990,304
9	1,178,000	2,190,000	1.859083	288,200	535,788
10	429,000	1,194,000	2.783217	105,200	292,794
11	14,050,000	13,789,000	0.981423	3,441,800	3,377,863
12	1,627,000	2,684,000	1.649662	398,400	657,225
13	1,349,999	2,489,000	1.843705	330,600	609,529
14	6,379,000	8,959,000	1.404452	1,561,800	2,193,473
15	873,000	1,890,000	2.164948	213,800	462,866
16	4,731,000	9,110,000	1.925597	1,158,800	2,231,382
17	21,186,766	15,924,089	0.751605	3,294,685	2,476,303
18	367,470	681,858	1.855547	62,865	116,649
19	9,714,121	11,806,621	1.215408	1,708,250	2,076,221
20	22,259,030	23,889,494	1.073250	3,893,750	4,178,965
21	5,373,314	7,835,735	1.458269	1,167,125	1,701,982
22	8,199,489	8,896,489	1.085005	1,280,434	1,389,278
23	8,563,482	12,356,057	1.442878	1,610,219	2,323,349
24	1,756,276	1,952,231	1.111574	327,518	364,061
25	12,851,318	12,429,199	0.967154	2,220,525	2,147,589
26	13,883,934	15,199,397	1.094747	2,252,422	2,465,833
27	6,496,648	7,956,121	1.224650	956,108	1,170,898
28	12,037,843	12,229,118	1.015889	1,867,767	1,897,445
29	8,468,107	9,448,360	1.115758	1,236,823	1,379,995
30	2,640,151	3,782,912	1.432839	356,144	510,297
31	1,170,348	1,562,369	1.334961	172,909	230,827
Totals	191,494,241	237,668,616		39,439,492	51,932,401
					1.316761

Average Cost per Interstate Minute = Total Interstate Costs/Total Interstate Conversation Minutes

Average Cost per Interstate Minute for 2001 =

\$1.317

TRS Provider July 2000 - June 2001 Rate Calculation

	Total Minutes Excluding General Assistance	Total Costs \$\$\$	Interstate Conversation Minutes	Interstate Costs \$\$\$
2000 TOTALS	184,816,859	220,189,257	37,511,495	46,680,445
2001 TOTALS	191,494,241	237,668,616	39,439,492	51,932,401
TOTALS	376,311,100	457,857,873	76,950,987	98,612,846
DIVIDE BY 2 for the average of the 2 years			38,475,494	49,306,423
Average Cost per Interstate Minute	= <u>Total Interstate Costs</u> Total Interstate Minutes			1.281502

AVERAGE COST PER INTERSTATE MINUTE

FOR JULY 2000 - JUNE 2001 = \$1.282

**TRS Provider July 2000 - June 2001 Rate Calculation
Speech to Speech for 2001**

Center ID	A Total Minutes Excluding General Assistance	B Total Costs \$\$\$	C Cost/ Minutes \$\$\$ (B/A)	D Interstate Conversation Minutes	E Interstate Costs \$\$\$ (CxD)
1	36,000	208,800	5.80	6,236	36,168.80
2	236,473	145,000	0.61	52,007	31,889.66
3	310,752	1,380,789	4.44	306,451	1,361,678.91
4	105,117	723,671	6.88	21,143	145,558.96
Totals	688,342	\$2,458,260		385,838	\$1,575,296.33
Totals 1, 3 & 4	451,869	2,313,260		333,830	\$1,543,406.67
	Average Cost per Minute for 2001, for 1, 3 and 4				\$4.623

Average Cost per Interstate Minute = Total Interstate Costs/Total Interstate Conversation Minutes

Average Minutes per month = $385,838/12 =$ 32,153.13
 March 2001 - June 2001 Minutes = $32,153.13*4 =$ 128,612.53
 Fund Req't March 2001 - June 2001 = $128,612.53*4.623 =$ \$594,575.73

STS FUND REQ'T	\$594,575.73
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Average Cost per Interstate STS Minute for March - June 2001	\$4.623
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TRS Provider July 2000 - June 2001 Rate Calculation
Video Relay Interpreting

Year:
2000

Center ID	Total Minutes Excluding General Assistance	Cost/Minute	Total Costs \$\$\$
1	60,000	3.56	213,500
2	680,200	6.53	4,438,816
3	90,454	9.27	838,793
Totals	830,654		5,491,109
Totals 2 & 3	770,654		5,277,609
Average Cost per Minute for 2000, for 2 and 3			\$6.848
Minutes per Month = 830,654/12=			69,221.17
Oct. - Dec. 2000 Minutes= 69,221.17*3=			207,663.50
Oct. - Dec. 2000 Costs= 207,663.5*6.848=			\$1,422,079.65

Year:
2001

Center ID	Total Minutes Excluding General Assistance	Cost/Minute	Total Costs \$\$\$
1	120,000	3.68	442,000
2	1,358,400	4.25	5,770,461
3	288,646	7.07	2,040,644
Totals	1,767,046		8,253,105
Totals 2 & 3	1,647,046		7,811,105
Average Cost per Minute for 2001, for 2 and 3			\$4.742
Minutes per Month = 1,767,046/12=			147,253.83
Jan. - June 2001 Minutes= 147,253.83*6=			883,523.00
Jan. - June 2001 Costs= 883,523*4.742=			\$4,189,666.07

Year:
2000 & 2001

Year	Total Minutes Excluding General Assistance	Total Costs \$\$\$
2000 - Oct. - Dec.	207,663.5	\$1,422,080
2001 - Jan. - June	883,523.0	\$4,189,666
Totals	1,091,186.5	\$5,611,746
Average Cost per Minute for 2000/2001		\$5.143

Average Cost per Minute = Total Costs/Total Minutes

VRI Fund Requirement	\$5,611,746
Average Cost per VRI Minute	\$5.143

TRS FUND PERFORMANCE (ACTUALS)

Date	Receivables	Collections	Refunds	Receivables Due	Expenses	Interest Income	Payment Obligations	Disbursements
1993 Totals	\$19,152,480	\$17,349,362	\$16,850	\$1,819,968	\$490,356	\$66,898	\$9,860,150	\$5,529,230
1994 Totals	\$31,532,185	\$32,111,847	\$8,415	\$1,248,721	\$435,377	\$797,267	\$26,830,588	\$26,462,271
1995 Totals	\$19,770,711	\$20,818,552	\$18,214	\$219,094	\$284,535	\$1,004,836	\$23,734,261	\$24,163,682
1996 Totals	\$26,258,425	\$24,631,915	\$4,051	\$1,849,655	\$328,700	\$624,800	\$36,034,602	\$33,124,807
1997 Totals	\$48,755,747	\$49,581,125	\$36,855	\$1,061,132	\$298,800	\$780,900	\$36,689,286	\$36,110,944
1/98	4,203,265	1,992,226	567	3,272,738	57,000	114,100	3,085,586	3,569,042
2/98	4,216,853	4,224,793		3,264,798	30,000	103,200	2,918,638	3,679,105
3/98	4,207,456	5,926,132		1,546,122	16,000	119,400	3,202,293	3,604,848
4/98	17,232	5,494,876	3,880	(3,927,642)	55,900	104,100	3,077,024	2,904,569
5/98	3,114,032	3,627,802		(4,441,412)	20,400	124,500	3,055,221	3,202,293
6/98	7,419,514	4,445,374		(1,467,272)	18,000	122,900	3,144,832	3,077,024
7/98	4,086,485	1,990,630	27,601	656,184	41,200	123,700	3,540,122	3,055,221
8/98	2,984,548	1,488,001		2,152,731	52,600	121,600	3,188,125	3,144,832
9/98	2,977,931	3,081,449		2,049,213	27,000	110,400	3,223,195	3,153,438
10/98	2,812,769	2,824,155		2,037,827	33,900	107,300	3,258,650	3,260,148
11/98	2,756,347	2,398,039		2,396,135	20,600	100,500	3,294,495	3,104,899
12/98	2,819,415	3,174,807		2,040,743	15,900	103,300	3,330,734	3,238,298
1998 Totals	\$41,615,847	\$40,668,284	\$32,048	\$2,040,743	\$388,500	\$1,355,000	\$38,318,914	\$38,993,717
1/99	2,812,503	2,876,397	2,750	1,979,599	25,900	102,300	3,399,086	3,091,983
2/99	2,816,013	4,397,590	900	398,922	4,900	97,500	3,436,476	3,214,984
3/99	2,835,678	2,551,981	100	682,719	26,300	111,100	3,474,277	3,337,564
4/99	2,802,411	5,091,774	5,560	(1,601,084)	30,100	114,900	3,512,494	3,124,219
5/99	6,251,797	2,106,097		2,544,616	34,000	112,800	3,551,131	3,542,968
6/99	3,201,462	5,017,950		728,128	60,700	113,600	3,590,194	3,287,513
7/99	3,168,670	2,050,976	5,976	1,851,798	32,900	119,600	3,629,686	3,293,514
8/99	2,982,467	3,922,519	17,613	929,359	29,900	109,600	3,669,613	3,402,034
9/99	2,946,513	3,035,329		840,543	28,600	63,800	3,709,978	3,463,966
10/99	3,074,685	2,972,004	230	943,454	32,400	119,200	3,750,788	3,542,586
11/99	2,924,445	2,950,910		916,989	26,400	117,500	3,792,047	3,427,727
12/99	2,928,660	2,897,842		947,807	16,000	124,500	3,833,759	3,299,856
1999 Totals	\$38,745,304	\$39,871,369	\$33,129	\$947,807	\$348,100	\$1,306,400	\$43,349,529	\$40,028,914
1/00	2,927,093	2,941,709		933,191	17,800	100,900	3,875,931	3,431,774
2/00	2,928,405	2,846,702		1,014,894	31,400	166,300	3,918,566	3,470,932
3/00	2,914,247	3,129,857		799,284	15,100	89,400	3,961,670	3,628,111
4/00	940	358,697		441,527		17,935	4,005,248	3,667,008
2000	\$8,770,685	\$9,276,965		\$441,527	\$64,300	\$374,535	\$15,761,415	\$14,197,825
Totals	\$234,601,384	\$234,309,419	\$149,562	\$441,527	\$2,638,668	\$6,310,636	\$230,578,744	\$218,611,390

Miscellaneous Fund Statistics

of FCC 499A forms used to calculate TRS base
4415 Forms + 1,168 Non-Responders
 End user interstate & int'l revenues
\$80,537,794,969
 # of TRS providers receiving reimbursement

11

Note:

Payment Obligations - Reflects all minutes reported for month including those reported as adjustments in later months

FUND REQUIREMENTS FOR JULY 26, 1993 THRU JUNE 30, 2001

Date	Totals	Actual Reported Minutes	Interstate (IS) Minutes	Toll Free (TF) IS Minutes	Total IS+TF Minutes	Disbursements	
1993	5,783,085	5,783,085				\$9,860,160	
1994	15,736,416	15,736,416				\$26,830,588	
1995	18,201,120	18,201,120				\$23,734,260	
1996	26,130,966	26,130,966	5,297,804	4,162,226	9,460,030	\$36,034,602	
1997	30,147,318	30,147,318	16,157,347	13,989,971	30,147,318	\$36,689,286	
Jan 1998		2,641,769	1,346,441	1,295,328	2,641,769	3,085,586	
Feb		2,498,834	1,269,360	1,229,474	2,498,834	2,918,638	
Mar		2,741,689	1,394,102	1,347,587	2,741,689	3,202,293	
Apr		2,634,438	1,321,698	1,312,740	2,634,438	3,077,024	
May		2,615,771	1,331,354	1,284,417	2,615,771	3,055,221	
June		2,692,493	1,331,650	1,360,843	2,692,493	3,144,832	
Jul		2,699,861	1,338,024	1,361,837	2,699,861	3,153,438	
Aug		2,791,223	1,410,436	1,380,787	2,791,223	3,260,148	
Sep		2,658,304	1,293,462	1,364,842	2,658,304	3,104,899	
Oct		2,772,515	1,485,362	1,287,153	2,772,515	3,238,298	
Nov		2,647,246	1,308,656	1,338,590	2,647,246	3,091,983	
Dec 1998	32,146,698	2,752,555	1,336,250	1,416,305	2,752,555	3,214,984	
Jan 1999		2,830,843	1,358,793	1,472,050	2,830,843	3,337,564	
Feb		2,649,889	1,198,524	1,451,365	2,649,889	3,124,219	
Mar		3,005,062	1,393,811	1,611,251	3,005,062	3,542,968	
Apr		2,788,391	1,333,130	1,455,261	2,788,391	3,287,513	
May		2,793,481	1,361,602	1,431,879	2,793,481	3,293,514	
June		2,885,525	1,374,497	1,511,028	2,885,525	3,402,034	
Jul		2,938,054	1,406,519	1,531,535	2,938,054	3,463,966	
Aug		3,004,738	1,425,306	1,579,432	3,004,738	3,542,586	
Sep		2,907,317	1,367,911	1,539,406	2,907,317	3,427,727	
Oct		2,798,860	1,318,148	1,480,712	2,798,860	3,299,856	
Nov		2,910,750	1,402,947	1,507,803	2,910,750	3,431,774	
Dec 1999	34,456,873	2,943,963	1,453,983	1,489,980	2,943,963	3,470,932	
Jan 2000		3,077,279	1,472,848	1,604,431	3,077,279	3,628,111	
Feb		3,110,269	1,477,674	1,632,595	3,110,269	3,667,008	
Date	Projected Minutes		Projected Non Toll Free	Projected Toll Free	Total Projected	Projected Payment Obligations	
(Industry growth rate: .0073/mo.)							
Mar 2000	3,132,974		1,488,461	1,644,513	3,132,974	3,693,776	
Apr	3,155,845		1,499,327	1,656,518	3,155,845	3,720,741	
May	3,178,882		1,510,272	1,668,610	3,178,882	3,747,902	
Jun	3,202,088		1,521,297	1,680,791	3,202,088	3,775,262	
Date	Projected Minutes	Providers' Projection	Projected Non Toll Free	Projected Toll Free	Total Projected	Projected Payment Obligations	
(Industry growth rate: .0073/mo.)							
Jul 2000	3,225,463		1,532,402	1,693,061	3,225,463	4,135,044	
Aug	3,249,009		1,543,589	1,705,420	3,249,009	4,165,230	
Sep	3,272,727		1,554,857	1,717,870	3,272,727	4,195,636	
Oct	3,296,618		1,566,208	1,730,410	3,296,618	4,226,264	
Nov	3,320,683		1,577,641	1,743,042	3,320,683	4,257,116	
Dec 2000	38,566,763	37,511,494	1,589,158	1,755,767	3,344,924	4,288,193	
Jan 2001		37,672,793	1,600,758	1,768,584	3,369,342	4,319,497	
Feb		37,834,786	1,612,444	1,781,494	3,393,938	4,351,029	
Mar		37,997,476	1,624,215	1,794,499	3,418,714	4,382,792	
Apr		38,160,865	1,636,072	1,807,599	3,443,671	4,414,786	
May		38,324,957	1,648,015	1,820,795	3,468,810	4,447,014	
Jun	20,588,607	38,489,754	1,660,045	1,834,086	3,494,132	4,479,477	
Totals	221,757,846	40,298,032	38,489,754	19,145,403	21,152,629	40,298,032	\$51,662,077

1993 thru June 2001

July 2000 - June 2001

1200 = Exh. 1 IS Minutes

1993 thru June 2001

July 2000 - June 2001

12:00 = Exh. 1 IS Minutes

TRS FUND PERFORMANCE AND PROJECTIONS
(July 26, 1993 thru June 30, 2001)

Date	Receivables	Collections	Refunds	Receivables Due	Expenses	Interest Income	Payment Obligations
1993 Totals	\$19,152,480	\$17,349,362	\$16,850	\$1,819,968	\$490,356	\$66,898	\$9,860,160
1994 Totals	\$31,532,185	\$32,111,847	\$8,415	\$1,248,721	\$435,377	\$797,267	\$26,830,588
1995 Totals	\$19,770,711	\$20,818,552	\$18,214	\$219,094	\$284,535	\$1,004,835	\$23,734,261
1996 Totals	\$26,258,425	\$24,631,915	\$4,051	\$1,849,655	\$328,700	\$624,800	\$36,034,602
1997 Totals	\$48,755,747	\$49,581,125	\$36,855	\$1,061,132	\$298,800	\$781,500	\$36,689,287
1/98	4,203,265	1,992,226	567	3,272,738	57,000	114,100	3,085,586
2/98	4,216,853	4,224,793		3,264,798	30,000	103,200	2,918,638
3/98	4,207,456	5,926,132		1,546,122	16,000	119,400	3,202,293
4/98	17,232	5,494,876	3,880	(3,927,642)	55,900	104,100	3,077,024
5/98	3,114,032	3,627,802		(4,441,412)	20,400	124,500	3,055,221
6/98	7,419,514	4,445,374		(1,467,272)	18,000	123,000	3,144,832
7/98	4,086,485	1,990,630	27,601	656,184	41,200	123,700	3,540,122
8/98	2,984,548	1,488,001		2,152,731	52,600	121,600	3,188,125
9/98	2,977,931	3,081,449		2,049,213	27,000	110,400	3,223,195
10/98	2,812,769	2,824,155		2,037,827	33,900	107,300	3,258,650
11/98	2,756,347	2,398,039		2,396,135	20,600	100,500	3,294,495
12/98	2,819,415	3,174,807		2,040,743	15,900	103,300	3,330,734
1998 Totals	\$41,615,847	\$40,668,284	\$32,048	\$2,040,743	\$388,500	\$1,355,100	\$38,318,915
1/99	2,812,503	2,876,397	2,750	1,979,599	25,900	102,300	3,399,086
2/99	2,816,013	4,397,590	900	398,922	4,900	97,500	3,436,476
3/99	2,835,678	2,551,981	100	682,719	26,300	111,100	3,474,277
4/99	2,802,411	5,091,774	5,560	(1,601,084)	30,100	114,900	3,512,494
5/99	6,251,797	2,106,097		2,544,616	34,000	112,800	3,551,131
6/99	3,201,462	5,017,950		728,128	60,700	113,600	3,590,194
7/99	3,168,670	2,050,976	5,976	1,851,798	32,900	119,600	3,629,686
8/99	2,982,467	3,922,519	17,613	929,359	29,900	109,600	3,669,613
9/99	2,946,513	3,035,329		840,543	28,600	63,800	3,709,978
10/99	3,074,685	2,972,004	230	943,454	32,400	119,200	3,750,788
11/99	2,924,445	2,950,910		916,989	26,400	117,500	3,792,047
12/99	2,928,660	2,897,842		947,807	16,000	124,500	3,833,759
1999 Totals	\$38,745,304	\$39,871,369	\$33,129	\$947,807	\$348,100	\$1,306,400	\$43,349,531
1/00	2,927,093	2,941,709		933,191	17,800	100,900	3,875,931
2/00	2,928,405	2,846,702		1,014,894	31,400	166,300	3,918,566
3/00	2,914,247	3,129,857		799,284	15,100	89,400	3,961,670
4/00	940	358,697		441,527	47,000 *	17,935	4,005,248
5/00	0 *	220,764 *		220,764 *	24,000 *	115,683 *	3,693,776 *
6/00	0 *	110,382 *		110,382 *	57,000 *	115,683 *	3,720,741 *
7/00	5,461,788 *	2,786,085 *		2,786,085 *	32,000 *	115,683 *	3,747,902 *
8/00	4,855,644 *	3,820,864 *		3,820,864 *	26,000 *	115,683 *	3,775,262 *
9/00	4,855,644 *	4,338,254 *		4,338,254 *	24,000 *	115,683 *	4,135,044 *
10/00	4,855,644 *	4,596,949 *		4,596,949 *	41,000 *	115,683 *	4,165,230 *
11/00	4,855,644 *	4,726,297 *		4,726,297 *	24,500 *	115,683 *	4,195,636 *
12/00	4,855,644 *	4,790,970 *		4,790,970 *	29,500 *	115,683 *	4,226,264 *
2000 Totals	\$38,510,693 *	\$34,667,530 *		4,790,970 *	\$369,300 *	\$1,299,999 *	\$47,421,269 *
1/01	4,855,644 *	4,823,307 *		4,823,307 *	24,000 *	108,333 *	4,257,116 *
2/01	4,855,644 *	4,839,476 *		4,839,476 *	24,000 *	108,333 *	4,288,193 *
3/01	4,855,644 *	4,847,560 *		4,847,560 *	24,000 *	108,333 *	4,319,496 *
4/01	4,855,644 *	4,851,602 *		4,851,602 *	47,000 *	108,333 *	4,351,029 *
5/01	4,855,644 *	4,853,623 *		4,853,623 *	24,000 *	108,333 *	4,382,791 *
6/01	4,855,644 *	4,854,633 *		4,854,633 *	57,000 *	108,333 *	4,414,786 *
2001 Totals	\$29,133,864 *	\$29,070,201 *		4,854,633 *	\$200,000 *	\$649,998 *	\$26,013,411 *
50% Bal	\$3,512,511					STS VRI	\$594,576 \$5,611,746
Totals	\$296,987,767 *	\$288,770,185 *	\$149,562 *	\$4,854,633 *	\$3,143,668 *	\$7,886,797 *	\$294,458,345 *
(July 1993 thru June 2001)							

Fund Balance Calculation *	
Total Fund	\$296,987,767
NECA Expenses	(\$3,143,668)
Interest Income	\$7,886,797
Payments	(\$294,458,345)
Fund Balance	\$7,272,551

Payment obligation estimates for May 2000 thru August 2000 calculated using \$1.179 per interstate TRS minute
Payment obligation estimates for September 2000 thru June 2001 calculated using \$1.282 per interstate TRS minute

* Indicates projected data

DETAILED NECA EXPENSES
(JULY 1993 TO DEC 1999)
(000's)

Exhibit 3

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	JUL '93 THRU JUL '98																		GRAND
CODE	ACTUALS	8/98	9/98	10/98	11/98	12/98	1/99	2/99	3/99	4/99	5/99	6/99	7/99	8/99	9/99	10/99	11/99	12/99	TOTAL
SALARIES																			
SALARIES	327.5	3.4	3.4	3.4	3.4	3.4	3.4	3.4	3.4	3.5	3.5	3.5	3.5	3.5	3.5	-1.6	0.0	0.0	374.1
OVERTIME	1.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.2
SALARIES CHURN	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
SALARIES	328.7	3.4	3.4	3.4	3.4	3.4	3.4	3.4	3.4	3.5	3.5	3.5	3.5	3.5	3.5	-1.6	0.0	0.0	375.3
OVERHEADS																			
OVERHEAD CHURN	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
OVERHEADS	88.7	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	1.0	1.0	1.0	1.0	1.0	1.0	-0.4	0.3	0.0	101.8
OVERHEADS	88.7	0.9	0.9	0.9	0.9	0.9	0.9	0.9	0.9	1.0	1.0	1.0	1.0	1.0	1.0	-0.4	0.3	0.0	101.8
CONTRACT LABOR																			
CONTRACT LABOR	21.6	4	0.1	2.6	0	0.3	0	0	0	0	1.6	3.5	3.4	2.8	0.1	0.0	0.0	0.0	40.0
CONTRACT LABOR	21.6	4	0.1	2.6	0	0.3	0	0	0	0	1.6	3.5	3.4	2.8	0.1	0.0	0.0	0.0	40.0
TRAVEL																			
TRAVEL - BUDGET	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
AIR TRAVEL	18.9	0.0	1.0	2.6	0.0	1.5	0.0	0.0	0.8	0.0	1.1	0.0	0.0	0.0	0.0	0.5	0.4	0.5	27.3
OTHER TRANSPORTATION	5.1	0.0	0.2	0.4	0.1	0.1	0.0	0.0	0.3	0.0	0.3	0.0	0.0	0.0	0.0	0.2	0.1	0.4	7.2
TRAVEL MEALS	1.6	0.0	0.0	0.5	0.0	0.0	0.0	0.0	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.1	2.3
LODGING	8.9	0.0	0.2	0.5	0.1	0.0	0.0	0.0	0.6	0.0	0.2	0.0	0.0	0.0	0.0	0.7	0.0	0.3	11.5
OTHER TRAVEL	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2
TRAVEL	34.7	0.0	1.4	4.0	0.2	1.6	0.0	0.0	1.8	0.0	1.6	0.0	0.0	0.0	0.0	1.4	0.5	1.3	48.5
MISCELLANEOUS																			
EDUCATION REIMBURS	4.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.5	0.0	0.0	0.0	0.0	5.6
TRAINING PROGRAM	3.5	0.0	0.0	0.0	0.0	1.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.4	0.0	0.0	0.0	0.4	5.3
BUSINESS MEETINGS/MEAL	3.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2	0.0	0.0	3.3
AGENCY FEES	1.1	0.0	0.0	0.0	0.7	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.8
MISCELLANEOUS	-29.8	0.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-29.3
BANKING RELATED EXP.	51.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	51.5
TASK FORCE EXPENSE	98.6	0.0	0.0	9.0	2.5	1.8	0.0	0.0	9.4	4.9	0.8	4.6	0.0	0.1	0.0	12.0	0.0	0.7	149.0
BUSINESS ORGAN FEE	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2
CONFERENCE & SEMINARS	2.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	2.2
MISCELLANEOUS	134.5	0.5	0.0	9.0	3.2	2.8	0.0	0.0	9.4	4.9	0.8	4.6	0.0	2.0	0.0	12.2	0.0	1.1	189.6
CONSULTANTS																			
CONSULTANTS	94.2	1.6	1.6	-1.1	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	118.7
CONSULTANTS	94.2	1.6	1.6	-1.1	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	1.6	118.7
SUBTOTAL	702.4	10.4	7.4	18.8	9.3	10.6	5.9	5.9	17.1	11.0	10.1	14.2	9.5	10.9	6.2	13.2	2.4	4.0	873.9

Exhibit 3
Page 2 of 3

		(JULY 1993 TO DEC 1999)																	Page 2 of 3
		(000's)																	
	JUL '93 THRU JUL '98																		GRAND
CODE	ACTUALS	8/98	9/98	10/98	11/98	12/98	1/99	2/99	3/99	4/99	5/99	6/99	7/99	8/99	9/99	10/99	11/99	12/99	TOTAL
RELOCATION	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
RELOCATION	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
RENT	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
RENT	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
UTILITIES	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
UTILITIES	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
TELECOMMUTING	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2
TELEPHONE	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
TELEPHONE	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.2
OFFICE EQUIPMENT	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
OFFICE EQUIPMENT	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
SUPPLIES	0.8	0.1	0.0	0.1	0.0	0.0	0.0	0.1	0.0	0.1	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.4
SUPPLIES	0.8	0.1	0.0	0.1	0.0	0.0	0.0	0.1	0.0	0.1	0.2	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.4
COURIER	0.8	0.2	0.1	0.1	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.3	0.0	0.0	0.0	1.5
POSTAGE	13.1	0.0	1.4	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.7	0.5	0.4	0.0	0.1	0.1	0.0	0.0	16.3
POSTAGE	13.9	0.2	1.5	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.7	0.5	0.4	0.0	0.4	0.1	0.0	0.0	17.8
PRINTING	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
PRINTING	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
D/P OPERATING EXP.	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
D/P OPERATING EXP.	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
SOFTWARE	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
SOFTWARE	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
DATA NETWORK	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
DATA NETWORK	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
INSURANCE	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
INSURANCE	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0

DETAILED NECA EXPENSES
(JULY 1993 TO DEC 1999)
(000's)

Exhibit 3
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CODE	JUL '93 THRU JUL '98 ACTUALS	8/98	9/98	10/98	11/98	12/98	1/99	2/99	3/99	4/99	5/99	6/99	7/99	8/99	9/99	10/99	11/99	12/99	GRAND TOTAL
NET INVESTMENT INCOME																			
INTEREST INCOME	-3510.6	-121.6	-110.4	-107.3	-100.5	-103.3	-102.3	-97.5	-110.1	-114.9	-112.8	-113.6	-119.7	-110.0	-63.8	-119.2	-117.5	-124.5	-5359.6
LATE PAYMENT CHARGE	-27.6	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	-27.6
NET INVESTMENT INCOME	-3538.2	-121.6	-110.4	-107.3	-100.5	-103.3	-102.3	-97.5	-110.1	-114.9	-112.8	-113.6	-119.7	-110.0	-63.8	-119.2	-117.5	-124.5	-5387.2
DEPRECIATION/AMORT	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
DEPRECIATION/AMORT	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
TAXES	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
TAXES	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
COST ALLOCATION																			
COST ALLOCATION	1336.4	42.0	18.0	14.0	12.0	6.0	2.0	-2.0	5.0	19.0	23.0	46.0	23.0	19.0	20.0	19.0	24.0	15.0	1641.4
COST ALLOCATION	1336.4	42.0	18.0	14.0	12.0	6.0	2.0	-2.0	5.0	19.0	23.0	46.0	23.0	19.0	20.0	19.0	24.0	15.0	1641.4
INS AMORTIZATION	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
INS AMORTIZATION	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0	0.0
TOTAL EXPENSES	-1484.5	-68.9	-83.5	-74.4	-79.2	-86.7	-94.4	-93.5	-88.0	-84.8	-78.8	-52.9	-86.8	-80.1	-37.2	-86.9	-91.1	-105.5	-2857.2
ASST/ASSOC MANAGER	16.25	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	0.00	0.00	0.00	0.00	31.25
TOTAL FORCE	16.25	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	1.00	0.00	0.00	0.00	0.00	31.25
CONTRACT LABOR	7.38	1.33	0.05	1.01	0.00	0.00	0.00	0.00	0.00	0.00	0.60	1.40	1.30	1.00	0.00	0.00	0.00	0.00	14.07
TOTAL	23.63	2.33	1.05	2.01	1.00	1.00	1.00	1.00	1.00	1.00	1.60	2.40	2.30	2.00	0.00	0.00	0.00	0.00	43.32
TRIPS	41	0	2	1	1	1	0	0	2	0	2	0	0	0	1	1	0	1	53

INTERSTATE TRS FUND REQUIREMENTS
(July 2000 thru June 2001)

	Interstate TRS	Interstate STS	Intrastate & Interstate VRI
1. Proposed Reimbursement Rate	\$1.282	\$4.623	\$5.143
2. Projected Minutes	40,298,032	385,838	1,091,186.5
3. Fund Size			
a. Projected Reimbursement	\$51,662,077	\$594,576	\$5,611,746
b. Uncollectible Allowance and Additional Providers' Costs (a*10%)	\$5,166,207.70	\$0	\$0
c. NECA Administrative Costs	\$403,000	\$0	\$0
d. Interest Income	(\$1,300,000)	\$0	\$0
e. Total Fund Requirements	\$55,931,285	\$594,576	\$5,611,746
4. TRS/STS/VRI Fund Requirement	\$62,137,607		
5. 50% TRS Fund Balance (April 1999 thru June 2000)	(\$3,512,511)		
6. Additional Fund Requirement July 2000 thru June 2001	\$58,625,096		
7. Total 1999 End User IS Revenues Reported on FCC Form 499-A	\$80,537,794,969		
8. Projected Contribution Factor (Item 6/Item7)	0.00073		

Interstate Telecommunications Relay Service (TRS)

2000 - 2001 Monthly Schedule for Reporting Minutes and Associated Disbursement Dates

Reporting Dates	Data Month	Adjustment Months	Disbursement Dates	Definitions
-----------------	------------	-------------------	--------------------	-------------

2000

No Later Than*			
July 21	June	March, April, May	August 9
August 21	July	April, May, June	September 12
September 22	August	May, June, July	October 10
October 20	September	June, July, August	November 10
November 22	October	July, August, September	December 11
December 21	November	August, September, October	January 10, 2001

Reporting Date:

Date NECA is to receive reports
(15th work day of the month)

Data Month:

Calendar month for which data
is to be reported (except for the
initial monthly report as indicated)

Adjustment Months:

Prior data months for which
corrections can be submitted

Disbursement Date:

Date payment will be issued
for data being reported
(7th work day of month)

2001

January 22	December	September, October, November	February 9
February 19	January	October, November, December	March 9
March 19	February	November, December, January	April 9
April 21	March	December, January, February	May 11
May 21	April	January, February, March	June 9
June 21	May	February, March, April	July 12
July 22	June	March, April, May	August 10

* Contingent upon sufficient funds and data processing time requirements

Questions should be addressed to the

APPENDICES

A.) TRS Provider Data Collection Form and Instructions

B.) Interstate TRS Advisory Council Information

Exhibit 1 Interstate TRS Advisory Council Membership List

Exhibit 2 Interstate TRS Advisory Council Meeting Minutes

August 24, 1998

September 24, 1998

February 25, 1999

September 24, 1999



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Maripat Brennan
Manager
TRS and NBANC Administration

May 28, 1999

TO: PROVIDERS OF TELECOMMUNICATIONS RELAY SERVICES (TRS)

SUBJECT: ANNUAL TRS CENTER DATA REQUEST

Federal Communications Commission (FCC) rules require NECA, as TRS Fund Administrator, to collect data annually from all providers of TRS. This data is used to determine the total cost of providing relay service and to develop the rate per minute to be paid to TRS providers for interstate usage for 2000. The data is also used to establish the size of the Interstate TRS Fund for the period April 2000 through March 2001.

The TRS Center Data Request is designed to gather both actual and projected data to assure that the rate per minute calculations most accurately reflect the costs and demand for interstate TRS services. In April, TRS providers responded to a survey by the Reporting Format Subcommittee of the Interstate TRS Advisory Council about the data request form. Results indicate that the form is a satisfactory vehicle to collect the required data but the instructions could be clarified in some areas to assure the providers understand what expenses can be included in their submissions. Consequently, the instructions in this package have been modified for that purpose and, to improve the flow, the data request sections have been reordered slightly. A section on interstate costs has been added to report expenses that are strictly interstate in nature and are not reimbursable from any other entity. Please complete the attached TRS Center Data Request for each center that you operate and return the form(s) to NECA by July 15, 1999.

Because of an FCC effort to streamline the data collection process for the contributors to the Universal Service, TRS, North American Numbering Plan Administration and Local Number Portability Administration Funds, the TRS fund year could change from the current April to March schedule to a June to May schedule. Changing the contribution period requires the use of more projected data to develop an accurate reimbursement rate and fund size requirement. To prepare for that probability, it is necessary to project costs and demand data for both 2000 and 2001 on the Center Data Request.

In the Notice of Proposed Rulemaking on TRS, CC Docket 98-67, released May 20, 1998, the FCC discussed Speech to Speech (STS) and Video Relay Interpreting (VRI) Services. The FCC tentatively concluded that STS will be required within two years of

the Report and Order in this proceeding, and that the costs of interstate VRI are recoverable from the interstate TRS Fund. To prepare for the future development of STS and VRI reimbursement rates, NECA is collecting data on the costs associated with these services. This data will not be used in developing the TRS interstate reimbursement rate for 2000.

All data provided for TRS purposes is treated as proprietary and confidential. Individual TRS center cost and demand data is included in the annual NECA filing but identification of the provider is masked to retain confidentiality. Data will not be disclosed to anyone other than authorized NECA staff or the FCC without prior notice and consent of those providing the data.

NECA will file the proposed 2000 rate per minute with the FCC on October 1, 1999 as part of its Annual Report on Telecommunications Relay Services required by the rules. The revised rate is scheduled to become effective in January 2000 upon Commission approval. Providers will receive interstate reimbursement at the revised rate for TRS minutes handled from January through December 2000.

Your support and cooperation contribute to the success of this annual process. Please contact me with any questions you may have on the data request. We look forward to a continuing and mutually satisfying business relationship.

Sincerely,

A handwritten signature in cursive script, appearing to read "Marijot Bureau".

Attachments

Cc: J. Ricker
D. Sabourin, FCC
Members of Interstate TRS Advisory Council
TRS Provider Distribution List

TRS PROVIDER CENTER DATA REQUEST DISTRIBUTION LIST

Ameritech	Beverly A. Smith
AT&T	Sue Decker
GCI	Brian Bonney
GTE Hawaiian Telephone	Paul Brizendine
Kansas Relay Service Inc.	Rob Hodges
Hamilton Telecommunications	Beverly Smith
MCI Worldcom	Bill Lumpkin
Publix Network Corp	Raanan Liebermann
Southwestern Bell Telephone	Linda Allday
Sprint	Paul Ludwick
Utah Association of the Deaf	Lawrence Laskowski
Vista Information Technologies	Thomas E. O'Neill

Telecommunications Relay Services (TRS) Center Data Request

Please read the attached instructions carefully before completing the data request.

I. Provider/Center Identification

A. Service Provider/Administrator

Provider: _____
Contact Name: _____ **Email ID:** _____
Address: _____
City/State: _____ **Zip:** _____
Telephone: _____ **Fax:** _____

B. Center Location

Provider: _____
Contact Name: _____ **Email ID:** _____
Address: _____
City/State: _____ **Zip:** _____
Telephone: _____ **Fax:** _____

C. Data Request Response

Contact Name: _____ Email ID: _____
Telephone: _____ Fax: _____

D. To assist NECA in data analysis, please summarize any service changes/activities/improvements since the 1998 filing, or planned for 1999/2000/2001, that caused/may cause substantial changes in cost and/or demand data. Examples: addition of a state; loss of a state contract; increase in volumes due to specific outreach program; call volume decrease due to use of internet or other non-TRS technology; decrease in minutes due to new, time saving TRS technology; changes in volumes due to abnormal weather conditions; etc. Include any characteristics unique to a center (center may be in a high/low cost area; partial volunteer or part time staffing) or changes in the TRS marketplace as a whole.

[illegible]

**Telecommunications Relay Services (TRS)
Center Data Request**

E. Other Center Information

If additional space is required in responding to this section, please make copies of this page.

1. Current Contract and Interstate Funding Information for states/entities served by this center
State/Entity: _____

Contract Dates From: _____ To: _____

Per Minute Contract Rate: _____ Completed/conversation: _____ Total/session: _____

Are there any costs for interstate TRS currently being recovered by a means other than the TRS Fund? Yes ___ No ___ If yes, please indicate other source of recovery: _____

2. Current Contract and Interstate Funding Information for states/entities served by this center
State/Entity: _____

Contract Dates From: _____ To: _____

Per Minute Contract Rate: _____ Completed/conversation: _____ Total/session: _____

Are there any costs for interstate TRS currently being recovered by a means other than the TRS Fund? Yes ___ No ___ If yes, please indicate other source of recovery: _____

3. Current Contract and Interstate Funding Information for states/entities served by this center
State/Entity: _____

Contract Dates From: _____ To: _____

Per Minute Contract Rate: _____ Completed/conversation: _____ Total/session: _____

Are there any costs for interstate TRS currently being recovered by a means other than the TRS Fund? Yes ___ No ___ If yes, please indicate other source of recovery: _____

4. Current Contract and Interstate Funding Information for states/entities served by this center
State/Entity: _____

Contract Dates From: _____ To: _____

Per Minute Contract Rate: _____ Completed/conversation: _____ Total/session: _____

Are there any costs for interstate TRS currently being recovered by a means other than the TRS Fund? Yes ___ No ___ If yes, please indicate other source of recovery: _____

5. Current Contract and Interstate Funding Information for states/entities served by this center
State/Entity: _____

Contract Dates From: _____ To: _____

Per Minute Contract Rate: _____ Completed/conversation: _____ Total/session: _____

Are there any costs for interstate TRS currently being recovered by a means other than the TRS Fund? Yes ___ No ___ If yes, please indicate other source of recovery: _____

6. Current Contract and Interstate Funding Information for states/entities served by this center
State/Entity: _____

Contract Dates From: _____ To: _____

Per Minute Contract Rate: _____ Completed/conversation: _____ Total/session: _____

Are there any costs for interstate TRS currently being recovered by a means other than the TRS Fund? Yes ___ No ___ If yes, please indicate other source of recovery: _____

**Telecommunications Relay Services (TRS)
Center Data Request**

II. Total Annual TRS Expense Data			1998 Actuals	1999 Annualized Actuals	2000 Projected	2001 Projected
A. Annual Recurring Fixed/Semi-Variable Expenses						
1. Rent						
2. Utilities						
3. Building Maintenance						
4. Property Tax						
5. Furniture (if leased)						
6. Office Equipment (if leased)						
7. Other						
Subtotal						
B. Annual Recurring Variable Expenses						
1. Salaries & Benefits						
2. Telecommunications Expenses						
3. Offices Expenses						
4. Staff Management Expenses						
5. Billing Expenses						
6. Relay Center Management						
Subtotal						
C. Annual Administrative Expenses						
1. Finance/Accounting						
2. Legal/Regulatory						
3. Engineering						
4. Operations Support						
5. Human Resources						
6. Billing						
7. Contract Management						
8. Risk Management						
9. Other Corporate Overhead						
Subtotal						
D. Annual Depreciation Associated with Capital Investment						
1. Furniture & Fixtures						
2. Telecommunications Expenses						
3. Leasehold						
4. Other Capitalized						
Subtotal						
E. Other TRS Expenses						
1. Taxes						
2. Other						
3. Coin Sent Paid Expenses						
4. Outreach Expenses						
Subtotal						
Total (all expenses)						

**Telecommunications Relay Services (TRS)
Center Data Request**

II. Total Annual TRS Expense Data			1998 Actuals	1999 Annualized Actuals	2000 Projected	2001 Projected
F. Interstate Only TRS Expenses						
1. Administrative						
2. Outreach/Advertising						
3. Other: (expense)						
4. Other: (expense)						
5. Other: (expense)						
Total						
G. Speech To Speech Expenses						
1. Recurring Fixed/Semi-Variable Expenses						
2. Recurring Variable Expenses						
3. Administrative Expenses						
4. Depreciation Associated with Capital Investment						
5. Other TRS Expenses						
Total						
H. Video Relay Interpreting Expenses						
1. Recurring Fixed/Semi-Variable Expenses						
2. Recurring Variable Expenses						
3. Administrative Expenses						
4. Depreciation Associated with Capital Investment						
5. Other TRS Expenses						
Total						

**Telecommunications Relay Service (TRS)
Center Data Request**

III. Annual TRS Demand Data

A. Total of All Conversation Minutes – For 2000 reimbursement rate development

Minutes	1998 Actuals	1999 Annualized Actuals	2000 Projected	2001 Projected
1. Local				
2. Intrastate MTS				
3. Interstate MTS				
4. International MTS				
5. Toll Free				
6. 900 Service*				
7. General Assistance (GA)				
Total Minutes of Service				

* For information purposes only; 900 minutes are not currently reimbursed by the TRS Fund.

B. Speech To Speech (STS) Conversation Minutes – For information purposes only

Minutes	1998 Actuals	1999 Annualized Actuals	2000 Projected	2001 Projected
1. Local				
2. Intrastate MTS				
3. Interstate MTS				
4. International MTS				
5. Toll Free				
6. 900 Service				
7. General Assistance (GA)				
Total Minutes of STS Service				

C. Video Relay Interpreting (VRI) Conversation Minutes - For information purposes only

Minutes	1998 Actuals	1999 Annualized Actuals	2000 Projected	2001 Projected
1. Local				
2. Intrastate MTS				
3. Interstate MTS				
4. International MTS				
5. Toll Free				
6. 900 Service				
7. General Assistance (GA)				
Total Minutes of VRI Service				

-NECA PROPRIETARY-

**Telecommunications Relay Service (TRS)
Center Data Request**

IV. Certification

I hereby certify that I have overall responsibility for the preparation of accounting data for

(TRS PROVIDER)

and that I am authorized to execute this certification. Based upon my personal knowledge and/or information provided to me by employees or agents responsible for the preparation of data submitted herein, I hereby certify that the data has been examined and reviewed and is true and correct, and complete.

Date: _____

Signature: _____

Name: _____

Title: _____

For providers with multiple centers, only the **CONSOLIDATED REQUEST** must be signed.
Centers included in the **CONSOLIDATED REQUEST** response are:

-NECA PROPRIETARY-